



Nebraska Client Assistance Program

Hotline for Disability Services

Contact the Nebraska Hotline for Disabilities

The Hotline for Disability Services

301 Centennial Mall South

Box 94987

Lincoln, NE 68509

Phone: (402) 471-0801 V/TT or toll free: 1-800-742-7594 V/TT

Email: shari.bahensky@nebraska.gov

HEARTLAND FAMILY SERVICE

Description:

PROFESSIONAL COUNSELING (INDIVIDUAL, COUPLE, MARRIAGE, FAMILY AND CHILD THERAPY; SUBSTANCE ABUSE, COMPULSIVE GAMBLING, GERIATRIC COUNSELING AND THERAPY GROUPS) CHILDREN'S EMERGENCY SERVICES JUVENILE CRIME INTERVENTION AND PREVENTION COMMUNITY EDUCATION CLASSES, SEMINARS AND WORKSHOPS ON PARENTING, DIVORCE AND REMARRIAGE. DOMESTIC ABUSE PROGRAM. CHILD CARE SERVICES-SUPPORT SERVICES FOR PROVIDERS. NEIGHBORHOOD CENTERS AND SERVICES-CRISIS AND SUPPORT SERVICES, EMERGENCY ASSISTANCE FAMILY AND CHILD CARE RESOURCE CENTER (EMERGENCY SHELTER FOR CHILDREN) CORPORATE SERVICES SENIOR SERVICES OPEN MONDAY AND TUESDAY EVENING UNTIL 8:00 DIALYTICAL BEHAVIOR THERAPY FOR ADULTS AND CHILDREN

Eligibility:

NEED FOR SERVICES

List of Provided Services:

Advocacy and Support: Support/Self Help

Counseling and Guidance: Alcohol/Drug Counseling and Guidance, Family/Individual, Gambling

Emergency Relief: Crisis Services, Food, Housing/Shelter, Other Emergency Relief

Family/Individual Resources: Parenting Programs, Senior Programs

Financial: Other Financial

Information and Referral: Information and Referral

Personal Services: Personal Services

Contact Information:

Address:

CENTRAL ADMINISTRATIVE OFFICE

2101 SOUTH 42ND STREET

Omaha NE 68105

Hours of Operation: 8:30-8:00 MONDAY-THURSDAY; 8:30-5 FRIDAY

Website: www.heartlandfamilyservice.org

Main Phone: 877.553.3001

Other Phone(s):

Phone: 402.553.3000

Crisis: 800.523.3666 (24-hr. abuse line)

Fax: 402.553.3133

Main Email:

Other Email(s):

info@heartlandfamilyservice.org

Main Contact(s):

CENTRAL INTAKE

Other Contact(s):

General Information

Agency ID: 1110

Counties Served:

Cass, Dodge, Douglas, Sarpy, Washington

Ages Served: All Ages

Disabilities Served:

Alcohol/Drug, BIM (Behavioral Impairment/Mental Illness), Brain Injury/Head Injury, DD (Developmental Disability including MR), Hearing Impairment, LD (Learning Disability), OHI - Other Health Impairment, Orthopedic, Speech Disability, Visual Disability

Wheelchair Accessible: Yes

Fees: CALL

Sliding Fee Schedule: Yes

Interpreters on Staff:

How to Appeal a Decision:

REQUEST GRIEVANCE PROCEDURE. (PETER TULIPANA-EXECUTIVE DIRECTOR)